A SAFE SHELTER

ROANOKE VALLEY SPCA

2025 ANNUAL REPORT

Message

FROM OUR CEO

As we look back on the past year at the Roanoke Valley SPCA, we find ourselves filled with heartfelt gratitude for the steadfast support that continues to sustain our mission. Every day, our work is shaped and strengthened by the compassion of people like you - supporters who believe that every animal deserves safety, dignity, and the chance to find a loving home.

This year also marks a transition in leadership within our Board of Directors. After four years of dedicated service, Allison Wolf completed her term as Board President, leaving behind a legacy rooted in empathy, thoughtful guidance, and unwavering commitment to the animals and people we serve. We are deeply grateful for Allison's leadership, which helped carry us through both challenges and triumphs.

We are pleased to welcome Mark Lambert as our new Board President. Mark brings a deep appreciation for our mission and a strong commitment to advancing the future of the Roanoke Valley SPCA. We look forward to the insight, compassion, and steady leadership he will bring to the coming years.

In reflecting on the achievements of this past year, one accomplishment stands out as both essential and transformative: the replacement of our aging roof and HVAC systems. These critical upgrades represent far more than infrastructure improvements - they safeguard the health and comfort of every pet who enters our shelter, ensure a safe and efficient workspace for our staff, and strengthen the long-term sustainability of our organization. Thanks to the generosity of our supporters and the dedication of our team, we now have a facility better equipped for the lifesaving work carried out within its walls every day.

Of course, our mission extends far beyond bricks and mortar. Throughout the year, our team continued working tirelessly across all programs to protect vulnerable animals, support pet owners in crisis, and build pathways to brighter futures:

Adoptions: Each successful adoption this year added another joyful chapter to the story of the human–animal bond - stories made possible by our caring staff, devoted volunteers, and all who open their homes to pets in need.

C. Denise Hayes,
CEO

Pet Retention Programs: Through initiatives such as the C.A.Re Project and Judith B Goins Behavior Assistance Program, we helped families overcome unexpected financial challenges that might otherwise have led to relinquishment. With your support, dozens of pets remained right where they belong - in the homes of the people who love them.

Lifesaving Medical Care: Our veterinary team provided extensive medical services to animals who arrived sick, injured, or in distress. Their dedication ensures that every pet receives the treatment, comfort, and compassion they need to heal and thrive.

As we move forward, we remain deeply aware that our community's needs continue to evolve. Our shelter, beloved and well-used, must continue to adapt to support the increasing demand for services, the rising complexity of medical needs, and our expanding role as a resource for both animals and the people who care for them. The improvements made this year are an important step, and with your continued support, we will build on this momentum to create an even stronger foundation for the future.

Every life saved, every challenge met, and every milestone achieved is a shared victory - yours, ours, and the community's. Thank you for standing with us, for believing in our mission, and for helping make a difference that resonates far beyond our walls.

With deepest appreciation,

C. Denise Hayes

C. Denise Hayes, CEO

2025 AT A Glance

INCOMING

680 INCOMING

295 RESCUED FROM LOCAL SHELTERS

361 OWNER SURRENDERS

24 TRANSFERRED THROUGH ASPCA PARTNERSHIP

MEDICAL

1,563 EXAMS

453 IN-HOUSE SPAY/NEUTERS

500 MICROCHIP INSTALLATIONS

OUTGOING

686 OUTGOING

676 ADOPTED

10 EUTHANIZED*

*The Roanoke Valley SPCA is a safe shelter. Pets are only put to sleep to prevent medical suffering or in severe behavioral situations to ensure the safety of other pets or the public.

OUTREACH

527 PETS FOSTERED

1,740

KIDS PARTICIPATED IN HUMANE EDUCATION PROGRAMS

2,029 COMMUNITY ENGAGEMENT EVENT PARTICIPANTS

PREVENTION

MEALS on WHEELS

4,707

PET MEALS PROVIDED TO MEALS ON WHEELS RECIPIENTS

19,307 TOTAL POUNDS DRY DOG & CAT FOOD PROVIDED THROUGH DOT'S DRIVE-THRU

6,107 POUNDS OF EMERGENCY FOOD AID PROVIDED THROUGH FRONT DOOR

VOLUNTEERS

598 VOLUNTEERS

2,635 HOURS OF SERVICE

In December of 2024, our shelter underwent major renovations with the total replacement of our failing roof and aging HVAC system. During this time:

OUR SHELTER CLOSED FOR 90 DAYS

RENOVATIONS COST $601,215

31 PETS WERE FOSTERED DURING THE CLOSURE

Adoptions

JASMINE'S JOURNEY HOME

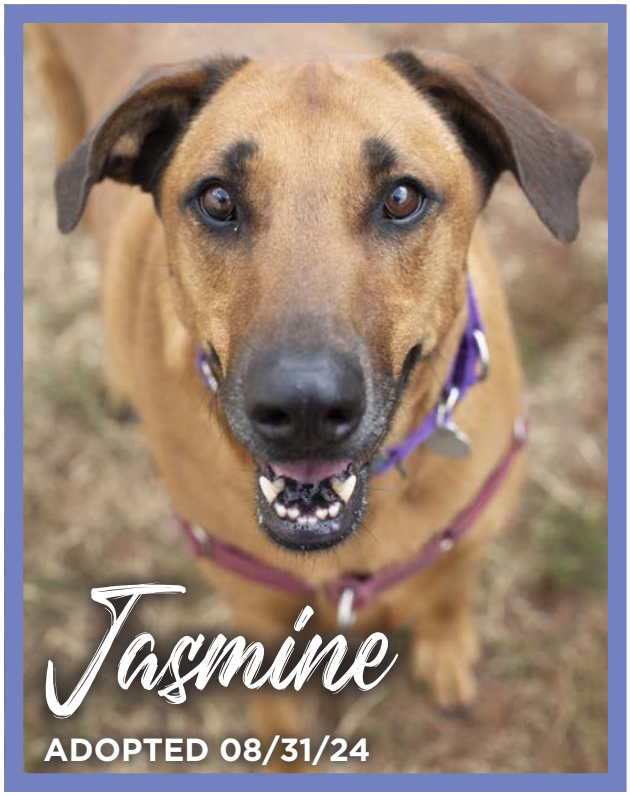
Jasmine is a truly unique lady, and her path to finding her perfect home was anything but simple. She first came to the Roanoke Valley SPCA in February 2024 after her owner experienced a change in living circumstances. At 116 pounds, Jasmine needed not only a safe place to land, but also support on her journey to better health and confidence. Even in those early days, her sweet personality shone through, and staff and volunteers quickly fell in love with her gentle, thoughtful nature.

In May, Jasmine was adopted, and we were hopeful that she had found her forever family. But after a couple of weeks, despite everyone's best efforts, it became clear that the match wasn't the right fit. She struggled with anxiety and was fearful of new people, making it hard for her to feel comfortable in her new environment. Her adopter made the compassionate decision to return her, ensuring Jasmine would continue to receive the care and patience she needed.

Back at the shelter, Jasmine got right to work. Day by day, she made progress—losing weight, gaining strength, and showing more confidence in new situations. Her world began to open up. With every walk, every training session, and every reassuring cuddle from staff, Jasmine rediscovered her joy. By the time she met the adopter who would become her new family, she had transformed into a happy, healthier 87-pound girl with a newfound sense of ease.

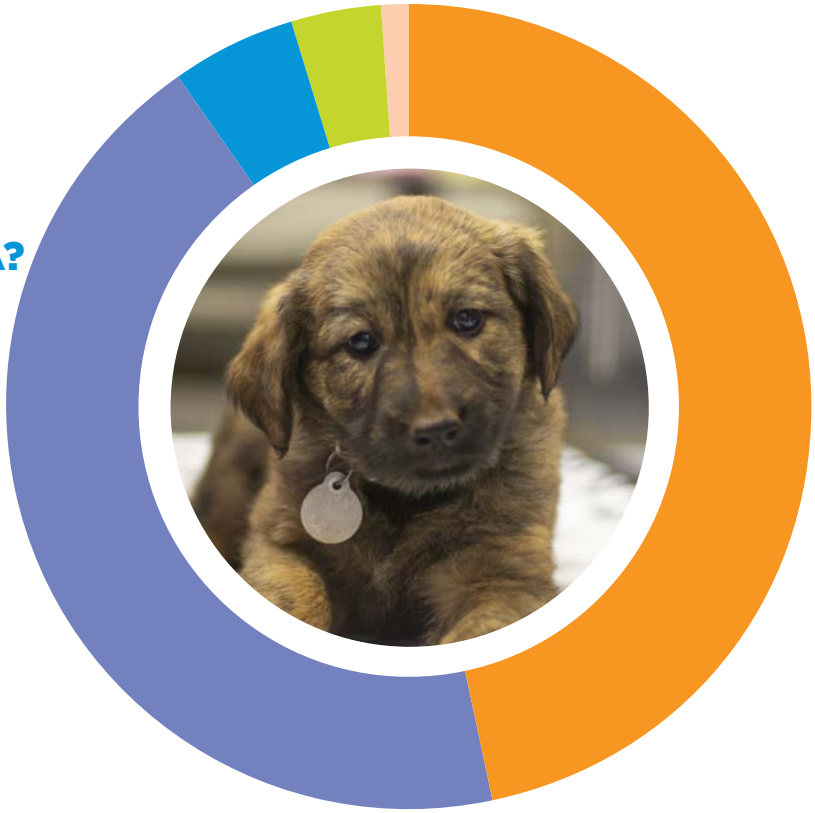
And the best part? Her adopter can't stop singing her praises. We've received several phone calls sharing how well Jasmine is settling in and how quickly she has made herself at home—claiming favorite spots, soaking up affection, and showing off her sweet personality.

For Jasmine, the journey was long, but it led her exactly where she was meant to be: in a home where she feels safe, understood, and very much loved.



Intake

HOW DID 680 PETS GET TO THE ROANOKE VALLEY SPCA?

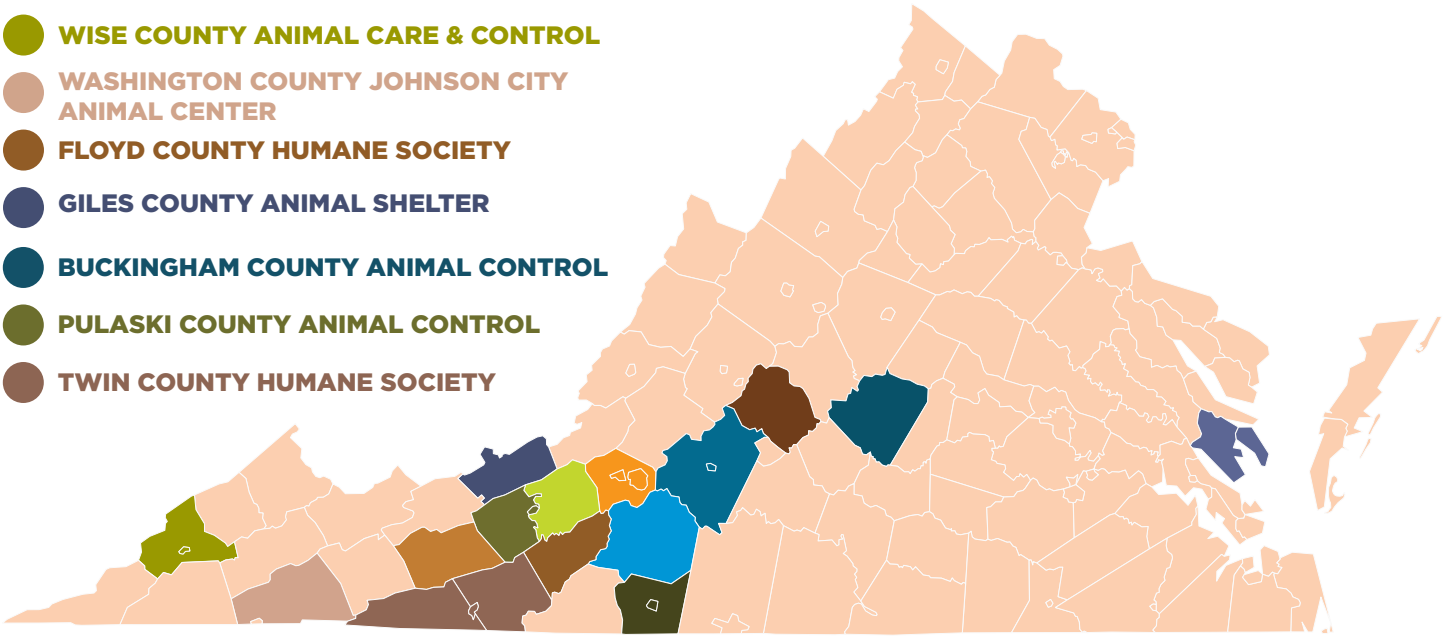


- OWNER SURRENDER
- TRANSFER FROM ANOTHER SHELTER
- RETURNS
- ASPCA PARTNERSHIP
- BORN IN CARE

WHICH SHELTERS DID THE 319 PETS COME FROM?

- REGIONAL CENTER FOR ANIMAL CARE AND PROTECTION (RCACP)
- FRANKLIN COUNTY ANIMAL SHELTER
- MONTGOMERY COUNTY ANIMAL CARE & ADOPTION CENTER
- TOWN OF WYTHEVILLE CAT SHELTER
- GLOUCESTER-MATHEWS HUMANE SOCIETY
- BEDFORD COUNTY ANIMAL SHELTER
- WISE COUNTY ANIMAL CARE & CONTROL
- WASHINGTON COUNTY JOHNSON CITY ANIMAL CENTER
- FLOYD COUNTY HUMANE SOCIETY
- GILES COUNTY ANIMAL SHELTER
- BUCKINGHAM COUNTY ANIMAL CONTROL
- PULASKI COUNTY ANIMAL CONTROL
- TWIN COUNTY HUMANE SOCIETY
- HUMANE SOCIETY OF AMHERST COUNTY
- WYTHE COUNTY DOG SHELTER
- JEFFERSON COUNTY ANIMAL CONTROL
- HENRY COUNTY ANIMAL SHELTER

OUT OF STATE:
ASPCA & JEFFERSON COUNTY ANIMAL CONTROL



Adoptions in Fiscal Year 2025

234
Kittens

177
Cats

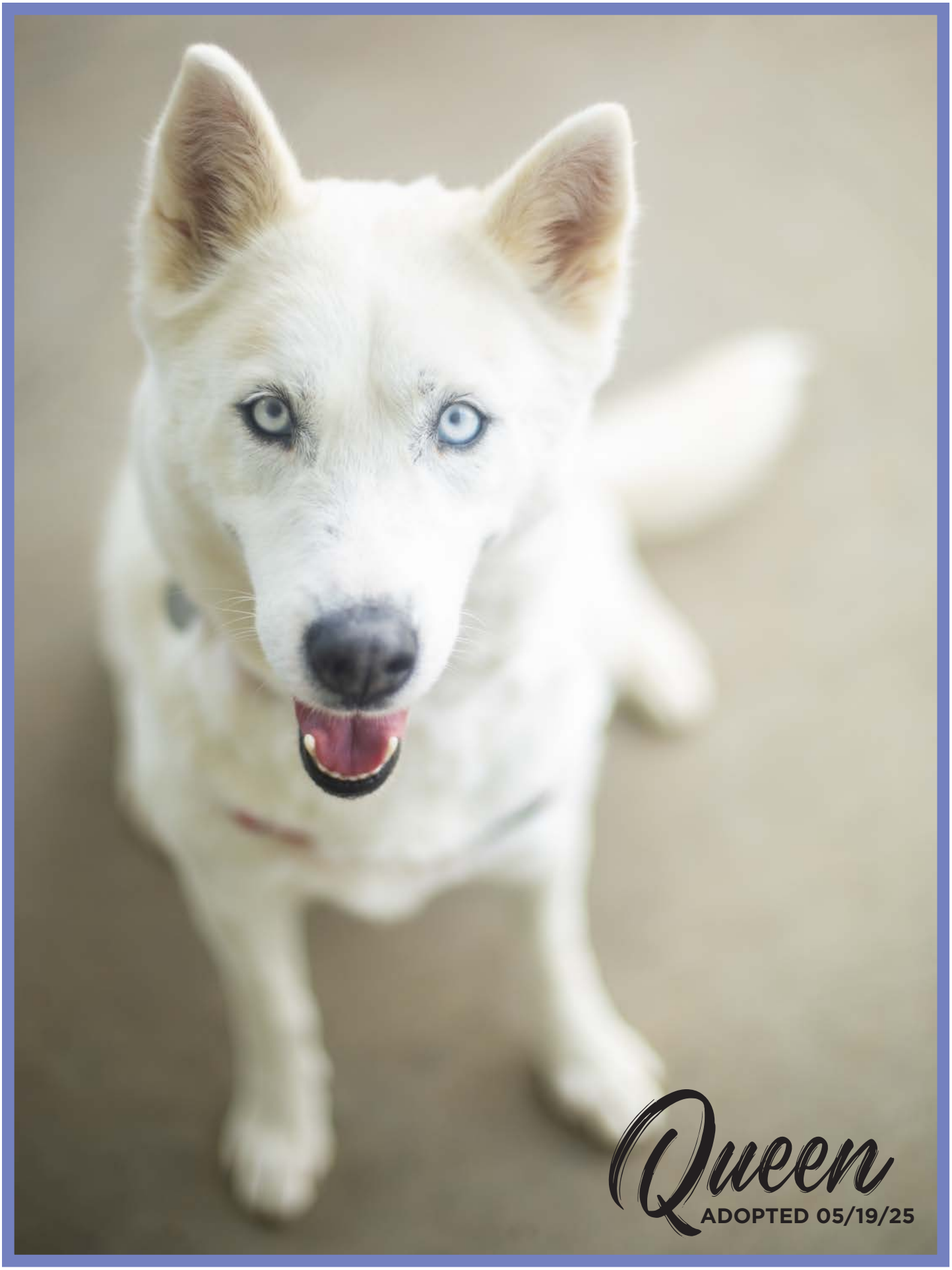
111
Puppies

154
Dogs

REASONS FOR THE 361 OWNER SURRENDERS TO THE ROANOKE VALLEY SPCA

*This number reflects puppies and kittens who are born from unaltered parents and whose guardians cannot find homes for them.

- OWNER CANNOT FIND HOME FOR*
- OWNER CAN'T KEEP
- OWNER MOVING/CAN'T TAKE
- OWNER HOMELESS
- OWNER ILLNESS/MEDICAL CONDITION
- OWNER HAS NO TIME
- OWNER UNABLE TO TRAIN/ BEHAVIOR ISSUE
- OWNER CAN'T AFFORD
- OWNER DEATH
- OWNER HAS MILITARY DUTY
- OWNER MOVING INTO CARE FACILITY
- PET ILLNESS/MEDICAL CONDITION
- OWNER DIVORCE/SEPARATION
- BREED RESTRICTION
- OWNER HAS NEW BABY


Queen
ADOPTED 05/19/25

Prevention

BEHAVIOR SUPPORT

When Peyton arrived at the Roanoke Valley SPCA on April 1, 2025, she carried more than the weight of four tiny kittens depending on her—she carried deep fear and uncertainty. As a young mother, Peyton was protective and overwhelmed, and it was clear from the beginning that she would need time, patience, and a gentle approach to feel safe again.

Peyton and her kittens were placed into foster care so the little ones could grow, work through some early eye issues, and eventually reach the age for their spay/neuter surgeries. While the kittens blossomed with handling, playtime, and socialization, Peyton remained fearful. Her foster provided a calm environment and tried to help her build trust, but Peyton never truly came out of her shell. Every new experience seemed daunting to her, and once the kittens were ready for adoption, Peyton returned to the shelter for continued support.

Back at the Roanoke Valley SPCA, staff worked slowly and intentionally to help her feel more comfortable. Peyton found change extremely difficult; each move—from shelter to foster home and back again—seemed to set back the small progress she had made. Knowing this, the team focused on working with her right where she felt safest: her condo. They offered high-value lickable treats, moved carefully, spoke softly, and used wand toys to engage her without overwhelming her. Gains were measured in tiny steps—a hesitant sniff, a gentle blink, a small shift closer—but each one mattered.

Peyton waited months for someone who could meet her exactly where she was. That person arrived on September 29, 2025. Her adopter wasn't looking for a cuddly lap cat or a social butterfly. She simply wanted Peyton to feel safe. Understanding that Peyton might always be shy, she gladly accepted support from the shelter, including funding for professional behavioral help through trusted partners from our Judith Goins Behavior Assistance Program.

With patience, quiet understanding, and a stable environment, Peyton finally began to settle. In her new home, she is discovering peace at her own pace—proof that every animal, no matter how timid, deserves the chance to feel safe, loved, and accepted just as they are.

Momma Mia & Kittens
ADOPTED JUNE 2024

Chester
ADOPTED 08/30/25

Prevention

FOSTERING SAVES LIVES

Dixie's story is one of heartbreak, resilience, and the profound difference a foster home can make. This devoted momma pup had already endured unimaginable hardship when she and her tiny two-week-old puppy—now named Sal (short for Salamander)—were found living alone in an abandoned, collapsing doghouse after their owner passed away. With no food, no warmth, and no one to care for them, their future looked bleak.

Fortunately, Giles County Animal Control stepped in just in time and brought Dixie and Sal to safety at the Roanoke Valley SPCA. During Dixie's intake exam, however, our team realized something was terribly wrong. She was leaking brownish-red fluid and straining in obvious distress. Understanding the severity of the situation, our staff rushed Dixie and her newborn straight to VCA Valley Animal Hospital for emergency care.

There, veterinarians discovered that Dixie had miscarried three of her puppies, putting her at critical risk. An emergency C-section was the only option to save her life. Throughout the procedure, little Sal waited patiently for her momma. Once Dixie recovered, the two were reunited—Sal quickly nuzzling into her side, and Dixie responding with gentle, exhausted affection. Their bond moved everyone who witnessed it.

Their struggle also touched the heart of a VCA Valley staff member, who immediately stepped forward to foster the pair. In their foster home, Dixie and Sal finally experienced what they'd been denied for so long: safety, warmth, and love. With consistent care, medical support, and the stability of a quiet home environment, Dixie healed from her surgery and trauma, while Sal continued to grow into a bright, healthy puppy.

Fostering didn't just help them survive—it allowed them to truly thrive. Today, both Dixie and Sal have been adopted into loving homes, completing a journey that began with heartbreak but ended in hope.

Their story is a powerful reminder of why fostering saves lives. A home—even a temporary one—can change everything for pets in need.

In Memorium

While our staff and countless medical and behavioral partners try everything possible, there are those times that not even the highest levels of care can save an animal's life. We will always remember those pets and hold them in our hearts. Their time with us was too short, but they were loved fiercely and will never be forgotten.

Intervention

SARA JANE AND MICKEY SECOND CHANCE FUND

Lizzy arrived at the Roanoke Valley SPCA on July 18, 2024, carrying more medical challenges than most dogs face in a lifetime. From the moment she walked through our doors, it was clear she needed extensive care, time, and a lot of love. And thanks to the dedication of our medical team, her incredible foster family, and supporters who make this level of care possible, Lizzy got exactly that.

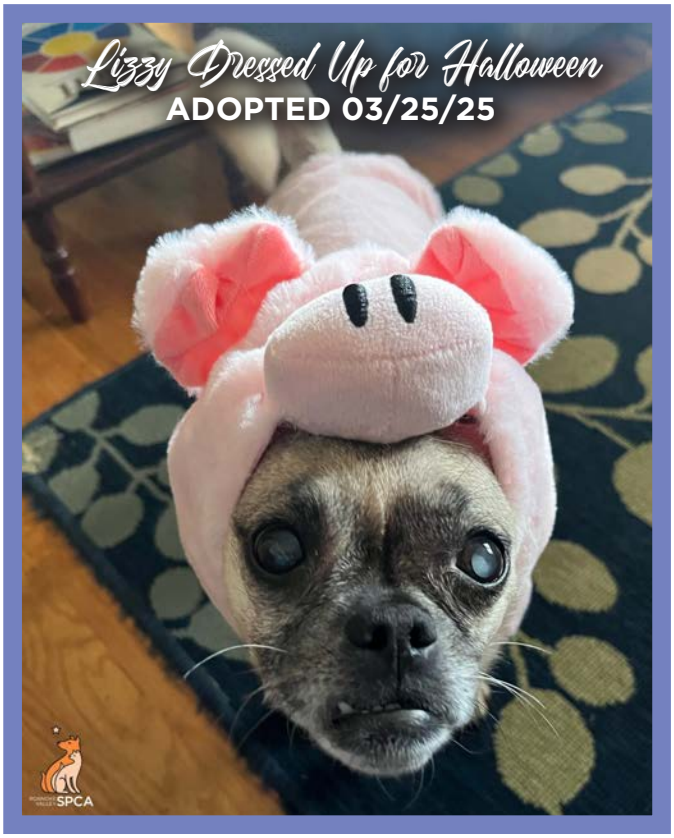
Early exams revealed mammary masses, diabetes requiring daily insulin, and cataracts in both eyes that severely limited her vision. She also had a heart murmur that required monitoring and further diagnostics. Lizzy's journey quickly became one of the most medically complex cases our shelter had seen in years.

She underwent surgery to remove several mammary tumors. Fortunately, all were fully excised, and the most concerning mass—a grade 1 mammary carcinoma—was removed with clean margins. Her diabetes care became a daily routine of insulin, monitored meals, and regular glucose checks. Then, in January 2025, Lizzy traveled to Carolina Veterinary Specialists in Greensboro for cataract surgery in both eyes. One eye required lens removal without replacement, the other received an artificial lens—and slowly, her world brightened again.

Throughout months of treatment, eye medications, behavior support, and foster care, Lizzy remained gentle, patient, and hopeful. She stayed with us and her foster for more than eight months, becoming a beloved part of our shelter family.

On March 25, 2025, Lizzy finally went home with an adopter who embraced her medical needs and saw the sweet soul beneath them. Today, Lizzy is thriving, loved, and living the life she fought so hard to reach.

Her story is a powerful reminder of why we do this work—and what your support makes possible.



Veterinary

IN-HOUSE CLINIC SERVICES

27 PARVOVIRUS TESTS

258 SPAY SURGERIES

195 NEUTER SURGERIES

96 HEARTWORM TESTS

500 MICROCHIP INSTALLATIONS

14 FUNGAL CULTURES

1 SKIN SCRAPING

26 FLUID ADMINISTRATIONS

16 BLOOD TESTS

165 FECALS

1,563 EXAMS

429 NAIL TRIMS

154 FIV/FELV COMBO TESTS

176 FELV TESTS

Misty
ADOPTED 08/12/24

Lois Barker
ADOPTED 10/12/24

Outreach

DAWGS HELPING DOGS...AND CATS

In March of this year, the Roanoke Valley SPCA received an extraordinary donation of pet food—an entire truckload generously gifted by a single donor to support our Pets Eat Too Pet Food Pantry. The donation was a tremendous blessing for families needing help to keep their pets at home, but it also came with a very practical challenge: finding enough hands to sort, unbox, and store such a massive amount of food.

That's when the Roanoke Rail Yard Dawgs saw an opportunity to step up and help!

Known for their energy on the ice and their commitment to the Roanoke community, several players joined us at the shelter for a day of hands-on volunteering. What began as an offer to help with the pet food pantry quickly turned into a full-scale workday. The players tackled the mountain of donated food, unboxing and organizing every box and bag with enthusiasm. They didn't stop there—they moved heavy wooden pallets to our dumpster, helped tidy up our grounds, and took on several other labor-intensive tasks that would have taken our small team much longer to accomplish alone.

Their visit wasn't all work, though. Before heading out, the players made sure to spend quality time with one of our adoptable shelter dogs, Bowser, who was thrilled to soak up all the scratches and affection from his new hockey friends. Watching the players connect with him—and seeing Bowser beam with joy—was a heartwarming reminder of why partnerships like this matter.

The Rail Yard Dawgs didn't just lend muscle; they brought positivity, teamwork, and a willingness to give back. Their support helped us make the most of a generous pet food pantry donation and ensured that the food reached the families who needed it most.

We are deeply grateful to the Roanoke Rail Yard Dawgs for stepping off the ice and into our shelter to make a difference. Their kindness reflects the best of what it means to be part of this community.

Outreach

CANINE AMBASSADORS

When Reesie, a tiny and irresistibly charming chihuahua, joined the Roanoke Valley SPCA's Canine Ambassador Team in July 2024, she immediately proved that size has nothing to do with impact. With her bright eyes, wiggly tail, and boundless enthusiasm for making new friends, Reesie quickly became one of our most beloved ambassadors.

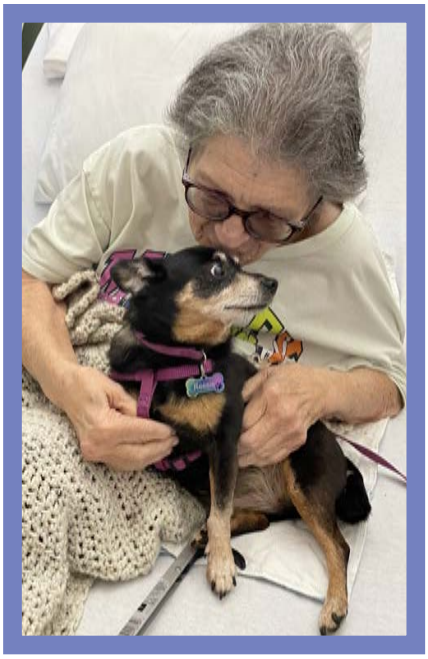
Her gentle nature makes her perfect for our Visiting Pets Program, which brings comfort, joy, and companionship to seniors throughout our community. Because of her small size and calm demeanor, Reesie can do something many dogs can't—carefully climb onto beds so seniors can pet and cuddle her. These simple moments of connection often become the highlight of their day, offering warmth, affection, and a reminder that they are not alone.

One visit in particular demonstrated the profound reach of Reesie's gift. At a memory care facility, she was welcomed into the room of a patient receiving hospice care—a lifelong dog lover whose family hoped for a moment of comfort. Reesie curled up gently beside her, offering the kind of quiet companionship only a dog can give. The family expressed deep gratitude for those precious moments of peace and connection.

Beyond visiting seniors, Reesie has taken on some extraordinary roles. In 2024, she partnered with the Southwestern Virginia Ballet and made a special appearance during performances of The Nutcracker at the Berglund Center. In recognition of her star power, the Ballet featured the Roanoke Valley SPCA in their program and on promotional materials, and even provided space for an outreach booth during the shows—helping us connect with hundreds of community members.

Reesie also attends children's events, helping kids feel at ease and teaching them how to properly and safely greet a new dog. She has become a gentle, engaging educator, showing that kindness and patience can go a long way.

Reesie is just one shining example of what our Canine Ambassador Program strives to do every day—bring comfort, joy, education, and connection to people across our region. She may be small, but her heart—and her impact—are enormous.



ROANOKE VALLEY SPCA

BEST IN SHOW

March 12, 2026

PRESENTED BY

ALTIZER LAW

Best in Show 2025 Winner

Berry Hungry
by Bajrami

COMING JUNE 12, 2026!

ROANOKE VALLEY SPCA

SIPPING FOR STRAYS

PRESENTED BY vca animal hospitals

For more events and details, visit: rvspca.org/events/list/

Financials

INCOME AND EXPENSES

The cost of caring for the animals in our care is enormous. The increase in the cost of goods has impacted the daily needs of our shelter and the cost of supplies for the pets in our care. The total cost of veterinary care, food, and sheltering is staggering, but a simple breakdown of our financials is below. To view our audited financial statements, visit our website at https://rvspca.org/annual-report-statistics/

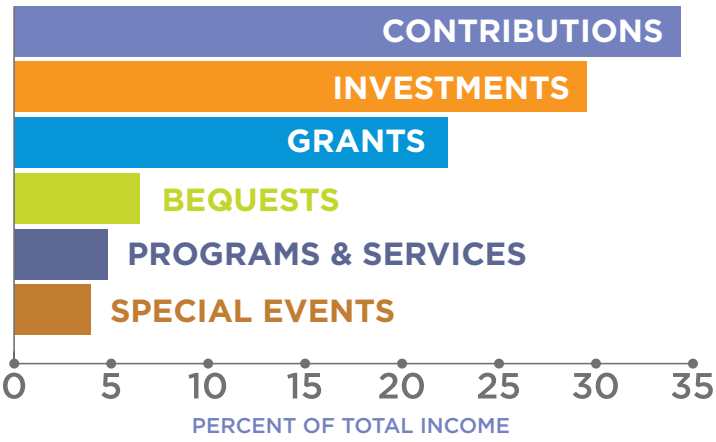
This year, over 67% of our operating income was garnered through fund development efforts, including individual donations, workplace giving, corporate sponsorships, matching gifts, and grants. Your support of our organization is critical because the Roanoke Valley SPCA is not affiliated with any national, state, or local humane organization. The funds required to care for the homeless and at-risk pets in our community are all generated locally.

Excluding the administrative and fundraising expenses, it costs $3,314.56 per day to provide lifesaving medical care and safe sheltering to pets in crisis. The following information is obtained from our audited financial statements. These detailed audited financial statements can also be found on the website mentioned above.

Where our support comes from.

$1,646,294

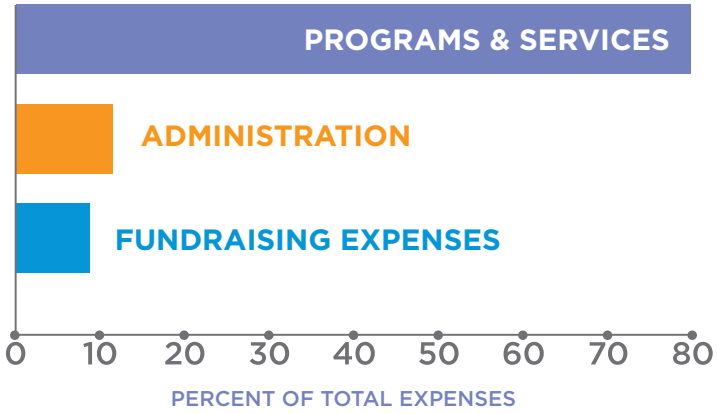
INCOME

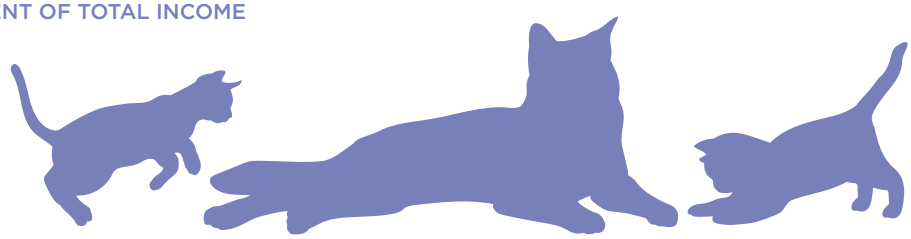


How your support is put to work.

$1,517,822

EXPENSES





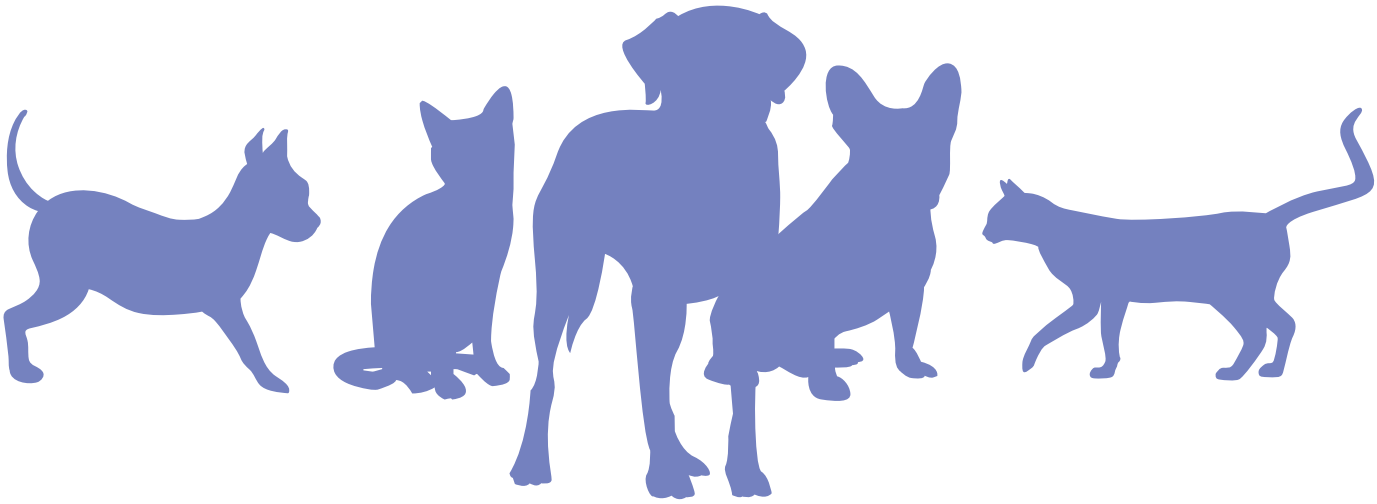
THANK YOU TO OUR PET PATRONS!

The Roanoke Valley SPCA Pet Patron program is an easy way to support our mission through a monthly automatic deduction. This elite group of donors offers a consistent stream of support, which allows us to provide care and services for the most vulnerable pets in our community, whether at our shelter or in their homes.

Pet Patrons are the backbone of our organization; not only are they passionate about animal welfare, they're also practical thinkers — they know that giving monthly allows us to spend less time fundraising and more time rescuing animals. And in the end, that's what it's all about.

It's simple and easy! You specify the amount you would like deducted from your bank account or billed to your credit card each month. At the end of the year, we will send you a gift acknowledgment summarizing your donations for the year.

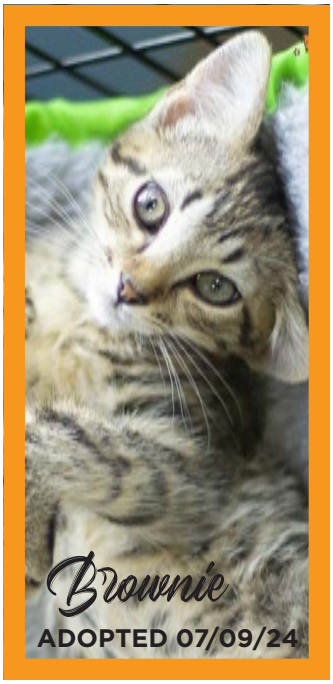
To learn more about the many ways to support the Roanoke Valley SPCA, or request a brochure, please contact Denise Hayes, CEO, at (540) 339-9500.



Allison Wolf
Allison & Dean Humbert
Angela & John Kelly
Audrey Guild
Bettina Bryant
Betty Hess
Bruce & Donna Cody
Carol Adkins
Caroline Kim
Cathy LaPrade
Cecil Beverage
Cecile Beverage
Chris West
Clark Runyon
Donna Crouch
Dorothy Alderson
EC Moses
Edith Wilhelm
Elizabeth Fields
Ellen Pope
Frances Orphan
H. Arlene Floyd
Jeanna Riley
Jeff & Denise Preuss
Joan Hoover
Jonathan Charlton
Katherine Wells
Kathy Murphy Stephenson
Kellie Hurt
Kenneth Baker
Kenneth Rickerson
Lauren Lawson
Leila Cross
Lubeth & Rob Jones
Madison Harris
Mardi Belfiore
Mary Bayne
Mary Kay Brown
Nicholas Louisos
Nicole & Joe Norby
Norma Kirsh
Olivia Behling
Patricia Popper
Pennie Thomas
Riteshkumar Patel
Sue Sheets
Sula Davis
Tina Renick
Tracey Zadell
William Dowdy

Honeycomb
ADOPTED 03/26/25

A Legacy of Caring



ESTATE PLANNING

The Roanoke Valley SPCA is grateful for those caring individuals who have included us in their estate plans. Their generosity has helped us meet current challenges and will be a source of financial support for years to come.

The Roanoke Valley SPCA has a record of responsible stewardship, with a demonstrated commitment to programmatic and financial integrity. When you include us in your estate planning, you can be confident that whatever you give will be carefully used to advance your goals.

By joining the **Legacy of Caring** and including the Roanoke Valley SPCA in your estate plan, you are making a profound statement of support and also providing the resources necessary for the organization to fulfill its mission for future generations.

2025 Legacy of Caring Gifts

Estate of Catherine Caspole
Estate of Diane Flippin
Estate of M. Teressa Caldwell
Estate of Tammy Vaught
Estate of Walter Powel Jr.
Mary Sue Collins Foundation
McCartney Family Charitable Trust

Surviving Pet Care Society

The Surviving Pet Care Society can ease your mind about what will happen to your pets after you are gone. The Virginia Pet Trust law enables pet owners to establish a pet trust to provide for the lifelong care and welfare of their companion animals. Pet trusts create peace of mind for pet owners and a safety net for your pets. In addition, with prior planning, we can help develop a plan for your pet's care after you are gone.

Legacy of Love

From Wills to Bequests and from Charitable Remainder Trusts to Life Insurance Policies or Retirement Funds, there are many ways to create a gift for the Roanoke Valley SPCA.

To leave a bequest, simply write: "I give to the Roanoke Valley SPCA, Tax ID #54-0679796, the sum of $_____ (or _____% of the rest, residue and remainder of my estate) for its general purposes." If your gift includes insurance policies, land, stock or other property, please include a description.

To learn more or request a brochure, please contact Denise Hayes at dhayes@rvspca.org or (540) 339-9500.

THANK YOU TO OUR DONORS!

The cost of caring for the cats and dogs at the shelter is staggering. Each animal that comes to our shelter receives a complete veterinary exam, is spayed or neutered, provided any needed vaccinations and microchipped. The support of our generous donors literally saves lives. About 67% of our operating income is generated through fund development efforts, including individual donations, workplace giving, corporate sponsorship, matching gifts, grants and special events.

The Roanoke Valley SPCA is an independent organization, and does not receive funding from any national animal advocacy organization or local, state, or federal governments. Our work would not be possible without the generous support of you, our donors. During the 2025 fiscal year, the individuals and organizations below made a difference in the lives of animals and people in our community. We cannot thank you enough!

We have made every attempt to compile a comprehensive list of monetary donations greater than $1,000, but we would also like to thank the almost 1,799 donors who contributed between $1 and $999 to our organization. Our apologies if someone was inadvertently omitted from this list. Please note this does not include in-kind contributions. Please contact Denise Hayes, CEO, at (540) 339-9500 with any questions or concerns regarding donations.

$100,000+

Alexander McCausland Charitable Trust

$25,000 to $99,999

Charlie & Sarah Lex

Mary Sue Collins Foundation

McCartney Family Charitable Trust

$10,000 to $24,999

Albert and Carol Prillaman

Chloe & Sophia Fund

Community Foundation Serving Western Virginia

Domitila Craighead

Facebook

Inve$tco Foundation

James & Annette Willis

Kroger Company - Mid-Atlantic Marketing Area

The Louise R. Lester Foundation

Shirley Stanton

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The Roanoke Valley SPCA is a community resource that provides pet adoption, retention, and education services in Virginia's Blue Ridge.

Roanoke Valley SPCA
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